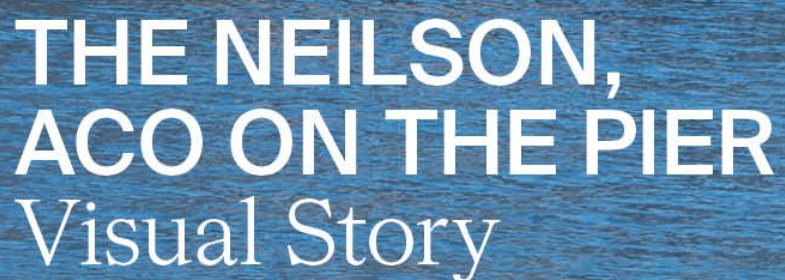


The logo for the Australian Chamber Orchestra (ACO) is positioned in the upper right corner. It features the letters 'ACO' in a large, white, serif font, followed by the words 'Australian Chamber Orchestra' in a smaller, white, sans-serif font stacked vertically.

ACO Australian Chamber Orchestra

The main title is set against a background of a large, multi-story building with a grid of windows and a wooden pier extending into the water. The scene is captured during the 'blue hour' of twilight, with a soft, golden light reflecting on the water's surface. Several people are seen sitting and standing on the pier, adding a sense of scale and activity to the scene.

THE NEILSON, ACO ON THE PIER Visual Story

Your step-by-step guide to
attending an ACO performance.

ACO Relaxed Performance: Tchaikovsky & Westlake

To help you plan your visit, here are the performances timings.

10:00am The foyer and bar will be open where you can buy a drink or a snack, if you would like to.

10:50am The theatre will open, and you can take your seats.

11:00am The performance begins.

11:50am The performance will finish, and you can make your way back to the foyer and then head home.

The ACO staff are there to help with any questions. You can contact us by phone on 1800 444 444 or email boxoffice@aco.com.au.

How to get to ACO On The Pier

The Australian Chamber Orchestra is located at ACO On The Pier, Suite 3, 13A Hickson Rd, Dawes Point.



You can find out more about visiting ACO on our website's '[Plan your Visit](#)' and '[Accessibility](#)' pages.

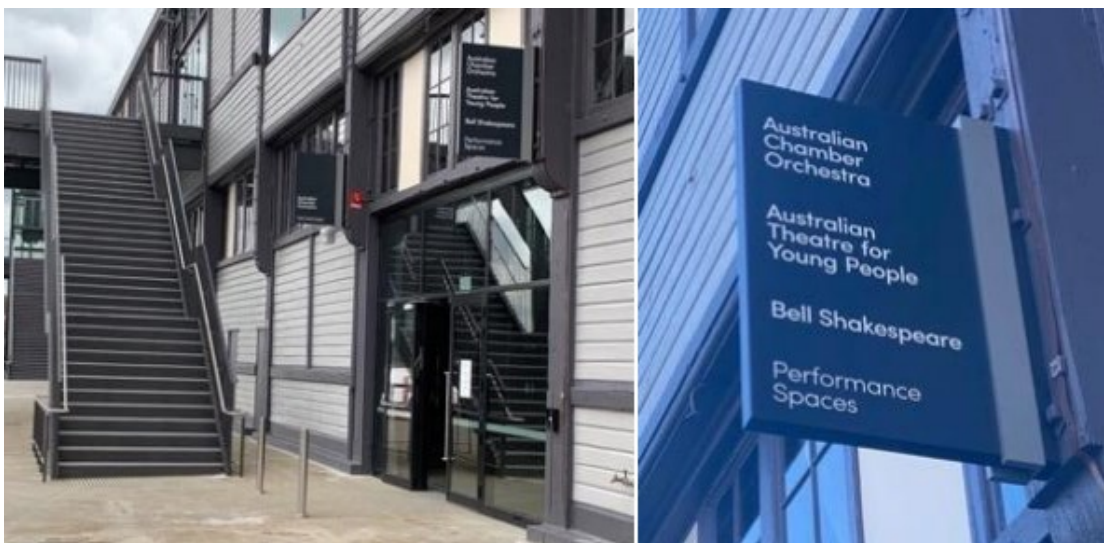
Arriving at the ACO

The ACO is located at the far end of Pier 2/3. You can enter the Pier from either side.

A) The Western side of the Pier has a sign saying 'Pier 2/3'



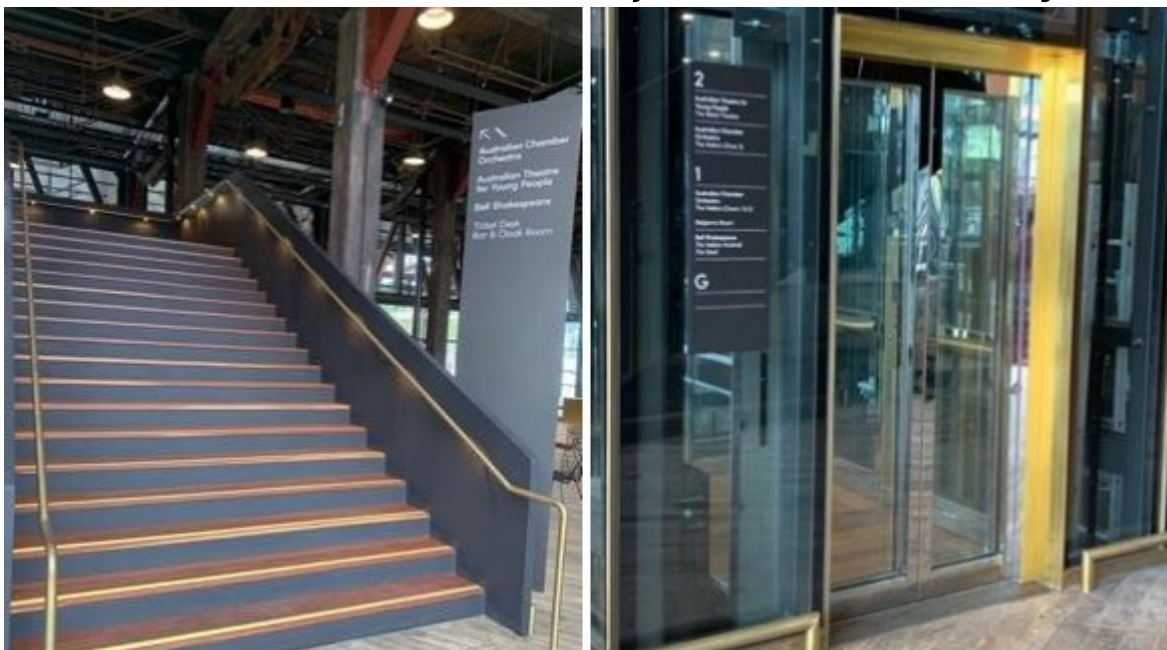
You can walk through this entrance and walk along the ground level, past Bell Shakespeare, until you see a sign saying the 'Australian Chamber Orchestra'.



B) You can also enter from the Eastern side via the ramp or stairs, where you will walk past the Australian Theatre for Young People.

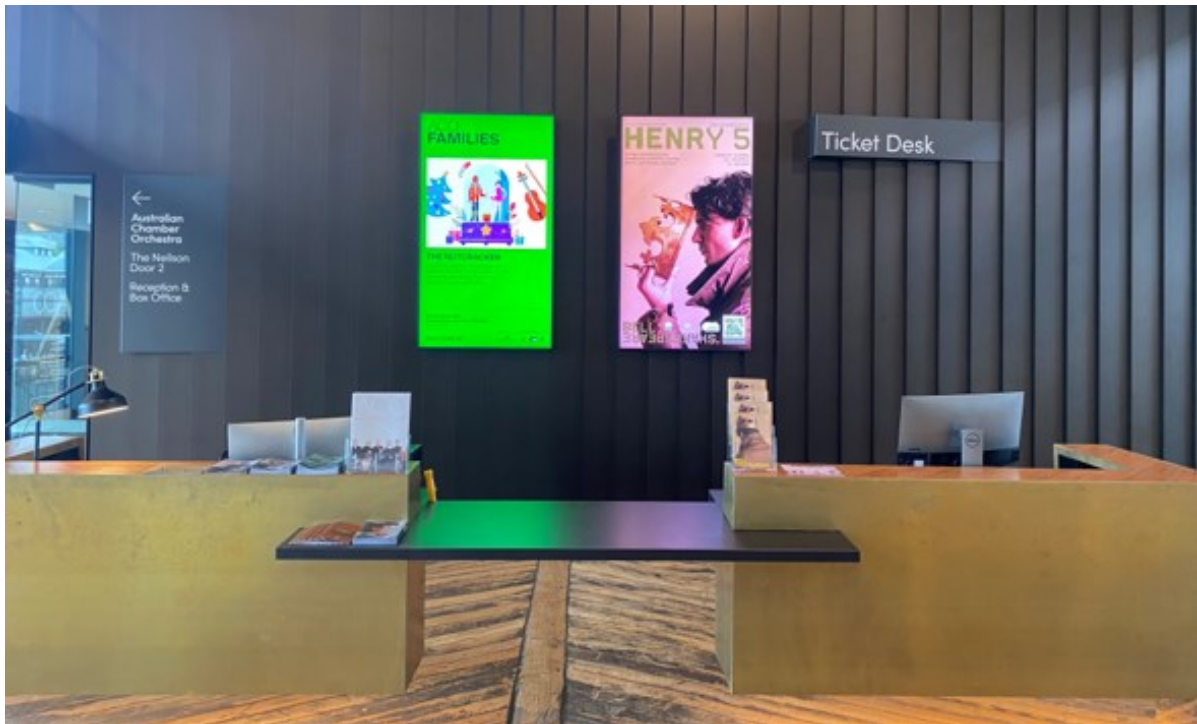


You can enter the building through the doors on either side of the Pier and you will be in the ground floor foyer. You can then either take the stairs or the lifts to **Level One** where you will find the **ACO Foyer**.



Inside ACO On The Pier

Once you are on Level One, you can pick up your ticket from the Ticket Desk (or access the email ticket on your phone).



Before the performance, you can purchase drinks or snacks at the bar.



You can find Accessible Toilets on all levels of this building.



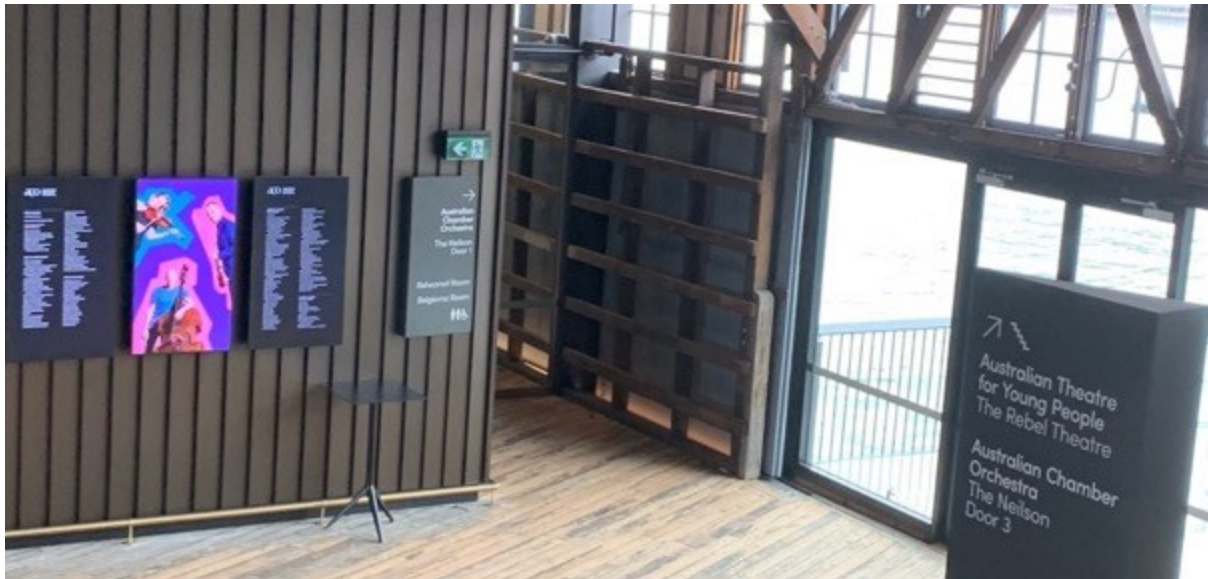
If you need any assistance, you can ask an Usher for help. They will be wearing black t-shirts and an ACO badge.



Entering the Performance Space

The performance will be in the ACO's theatre called The Neilson.

You will enter The Neilson via Door 1 or 2. An Usher will show you the way.



An ACO Usher will check your ticket as you enter The Neilson.

This concert is general admission meaning you can choose where you would like to sit. When you enter the performance space, there will be fixed seats or the option to sit on the floor if you would like.



The Quiet Space

If you need a break from the performance at any time, you can leave The Neilson and go to the 'quiet space', down the corridor from Door 1 (to the right of the stage).

An Usher will help you find your way.



The Quiet Space will have chairs, rugs and cushions.

The Performance

The performance will start at 11am. The orchestra musicians will enter the stage, which signals the beginning of the performance.



If you would like to move around during the performance, you are welcome to do so.

If you would like to leave the performance, you can exit through any of the doors. You are welcome to come back into The Neilson at any time. Our ushers will be available to assist you.

The performance will be approximately 50-minutes long and when the musicians take a bow at the end of the show, this will mean that the performance has finished. The performers will then leave the stage.

The ushers will then guide all audience members out of the performance space and back to the foyer. The theatre bar will be closed after the performance.