

DELIVERY ADDRESS

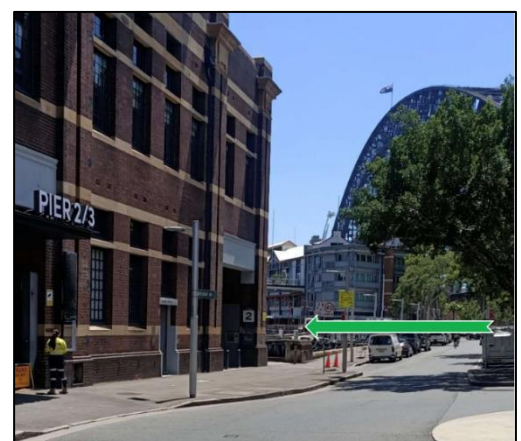
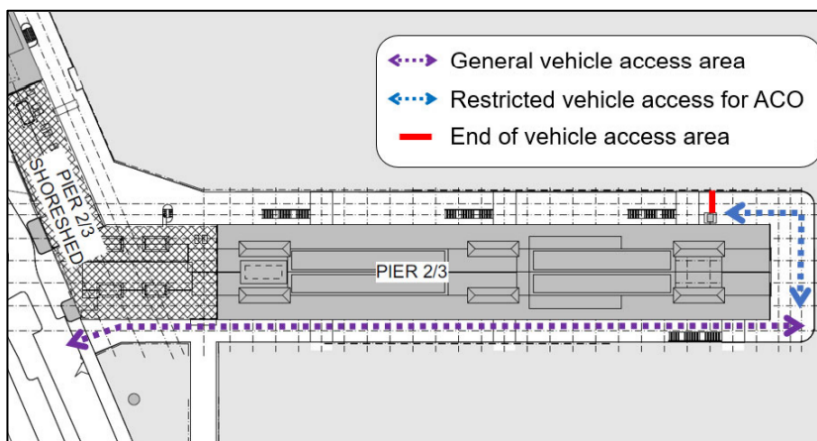
Australian Chamber Orchestra, Suite 3, 13A Hickson Road, Dawes Point NSW 2000

KEY CONTACTS

ACO Duty Technical Manager	0447 095 200
ACO Duty Front of House Manager	0460 973 582
The Rocks Police Station	000 or direct line 8220 6399
Yates Security 24/7	131 911 or 9578 3000 or Emergency call: 1300 855 666
Walsh Bay Arts Precinct Manager	8289 6501

KEY INFORMATION

<p>Vehicles must always be escorted by an ACO staff member on the Pier. The loading dock and Pier are very narrow in places - experienced drivers are required.</p>	
Direction of movement	Forward only – reversing not permitted unless turning
Maximum vehicle length	8.8m (Medium Rigid Vehicles)
Maximum gross weight (truck plus contents)	10T
Loading Dock preferred vehicle length	6.5m (Small Rigid Vehicles) and under NB There is no forklift on site, so vehicles with tail-lifts or ramps are required for items unable to be hand-loaded
ACO Lift 3 allowable vehicles	Vans, cars and light trucks under 3.5T only
Permitted hours	Loading Dock: 7AM to 10PM ACO Lift 3: 6AM to midnight.
Maximum Speed	10km/hr
Parking	NOT PERMITTED on the Pier aprons. Refer over page for car parking options
Loading Dock Usage	Can only be operated by trained ACO staff members and approved, trained contractors. Children are not permitted



ACCESS PROCEDURE

- Enter via the boom gate after the roundabout with the smashed car sculpture on it (Entry 2).
- Call Australian Chamber Orchestra via the boom gate intercom:
 - Press 4 then star (*) on the keypad at the boom gate OR
 - Phone the ACO Duty Technical Manager on **0447 095 200**, or the ACO Duty Front of House Manager on **0460 973 582**.
- Turn on hazard lights.
- Follow the ACO staff member to the destination.

SAFETY

- **PPE required:** high-vis vest and closed toe shoes
- If there are any major obstructions that cannot be moved or additional assistance is required, please contact the ACO Duty Technical Manager on **0447 095 200**, or the ACO Duty Front of House Manager on **0460 973 582**.
- Pier 2/3 aprons, including the loading dock area, are often used by the public, including recreational fishers.
- If staff, hirers, or contractors find themselves faced with a threatening situation that may impact their personal safety during their work at Pier 2/3, they are to:
 - Remain calm and not provoke those that are behaving in a threatening way or aggravate the situation.
 - Call the Police (000) and or Ambulance if it's an emergency or if anyone is injured or at risk of danger.
 - Call ACO Management (ACO Duty Technical Manager on **0447 095 200**, or the ACO Duty Front of House Manager on **0460 973 582**); and
 - Note details concerning the incident.

PARKING

- There is metered on-street parking on Hickson Road and Pottinger Street.
- Nearby car parks:
 - [Barangaroo Reserve Car Park \(Entry: 5 Towns Place\) 06:00 – 00:00](#) (Height 2.2m)
 - [Barangaroo Point Car Park \(Entry: 25B Hickson Rd\) 05:00 – 00:00](#) (Height 2.1m)
 - [Bond One Car Park \(Entry: 26 Hickson Rd\) 06:00 – 00:00](#) (Height 2.2m)

SPECIAL ACCESS

- For any special vehicle movements that are outside of the above procedure, a Traffic Management Plan must be prepared and approved by ACO On The Pier and Create NSW.
- Vehicle movements requiring a Traffic Management plan:
 - Vehicles movements outside of the standard vehicle access areas
 - Reversing vehicles
 - Vehicles over the max gross weight
 - Vehicles over max length
 - Use of forklifts
- For more information, please contact the ACO On The Pier team.